

Privacy Notice

Grasshopper Hosting and their associates are committed to protecting and respecting your privacy. This applies to our wider business as well as our website.

The General Data Protection Regulation (GDPR) says that the information we provide to people about how we process their personal data must be:

- concise, transparent, intelligible and easily accessible
- written in clear and plain language
- free of charge

We've ensured ours is.

Our privacy notice below explains how, when and why we collect personal information about who visits our website – including how we use it and how we keep it secure.

Who are we?

Grasshopper Hosting is a small company working in media and website design. We do not share any information with third parties.

How do we collect information from you?

When you use our website, including when you contact us about products and services, we collect information from you.

What type of information is collected from you?

We collect personal information that might include your IP address, geographical location, browser type and source of referral – as well as which pages you looked at and for how long. It also includes contact information that you give us when you register with us so that we can send you email updates and newsletters.

How is your information used?

We may use your information to:

- improve your browsing experience by personalising the website
- seek your views or comments on the services we provide
- notify you of changes to our services
- send you information you have requested and which may be of interest to you
- deal with enquiries made by or about you relating to the website.

Who has access to your information?

We will not sell or rent your information to third parties.

We will not share your information with third parties for marketing purposes other than is set out in Disclosures.

What about social media?

If you make comments or posts on social media (our Facebook page or on Twitter), then the rules of that platform apply, so please be aware that your comments or reactions could be made public. Please don't be offensive, insulting or defamatory.

In addition, you're responsible for ensuring that any comments you do make comply with relevant policies on acceptable use.

We don't control Facebook and Twitter so please make sure you review the privacy notices as well as the terms and conditions of any social media platforms you use. It's important that you understand what they do with your information – and it means you can adjust your privacy settings if you don't want things shared or in the public domain.

Disclosures

We may disclose information about you to any of our officers or members insofar as is reasonably necessary for the purposes as set out in this privacy notice.

In addition, we may disclose information about you:

- to the extent that we are required to do so by law
- in connection with any legal proceedings or prospective legal proceeding;
- in order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk)

How you can access and update your information

If we hold your contact details and they are inaccurate or become out of date, please email us at info@grasshopper-hosting.co.uk.

What we do to protect your personal information

When you give us personal information, we take great care to ensure that it's treated securely. We have in place strict procedures and security features to try to prevent unauthorised access.

We will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information. We will store all the personal information you provide on our secure servers. We take great care to ensure any confidential information remains protected, but we cannot guarantee the security of data sent over the Internet.

Use of 'cookies'

Like all other websites, ours uses cookies – small pieces of information that enable us to recognise you when you visit. They collect statistical data about your browsing actions and patterns and do not identify you as an individual. Cookies help us to improve our website and deliver a better service.

We use both “session” cookies and “persistent” cookies on our websites. We will use the session cookies to keep track of how you move around our website and to monitor user behaviour for statistical and marketing purposes. We will use the persistent cookies so that we recognise you when you visit our website.

Session cookies will be deleted from your computer when you close your browser. Persistent cookies will remain stored on your computer until deleted, or until they reach a specified expiry date.

We use StatCounter to analyse the use of this website. StatCounter generates statistical and other information about website use by means of cookies, which are stored on users' computers. The information generated relating to our website is used to create reports about the use of the website. StatCounter will store this information. [View StatCounter's privacy notice.](#)

Our website uses WordPress. WordPress also store personal information in their user profile. Website administrators can also see and edit this information.

You can switch off cookies by changing your browser preferences. Be aware that this will affect functionality when using our website.

Links to other websites

Our website may contain links to other websites run by other organisations. This privacy notice applies only to our website, so we encourage you to read the privacy statements on the other websites you visit. We are not responsible for the privacy notices and practices of other websites, even if you access them using links from our website.

Hosting

Our website is hosted by SiteGround [You can read their privacy notice here.](#)

Under 18?

Welcome, young visitors! We feel strongly about protecting the privacy of young adults and children aged under 18. If you are aged 17 or under, please get your parent/guardian's permission beforehand whenever you provide us with personal information.

Review of this Privacy Notice

This Notice was last updated in March 2021.

We review our policies on a regular basis and may update this Privacy Notice by posting a new version on our website.

You should check this page occasionally to make sure you are happy with any changes. We may also notify you of changes to our privacy notice by email.